



Office1 Ricoh Service Excellence

Office1's 11th Consecutive "ProVision" Ricoh Award

At Office1, we pride ourselves in being an authorized dealer for Ricoh. Every year for the last 10 years, our superior knowledge and handling of Ricoh machinery has earned us the prestigious Ricoh Circle of Excellence award. This year, we are proud to announce we have achieved Ricoh's ProVision 2024 award!



What is ProVision 2024?

The ProVision award is a rebooted version of Circle of Excellence. It continues to highlight the extensive knowledge service technicians have of all Ricoh machinery, serving as a true testament to their expertise as certified Ricoh technicians.

Awarded to the top 20% of certified Ricoh dealers in the US, here is what the ProVision 2024 Award means for Office1 Service Techs:

- A dealership GPA of over 90% based on courses taken on technology, solutions, and service.
- 93% are trained on all Ricoh machines sold by Office1.
- 100% are wholly trained on product safety and incident reporting.
- 92% are fully certified Ricoh technicians.
- 100% are trained on software available on all Ricoh MFPs that automatically provides us with remote meter reads and maintenance alerts.
- 100% are trained on software that provides remote access to a device's history.
- 100% are fully trained on certified Ricoh machine replacement parts.
- Office1 only utilizes Ricoh for certified replacement parts and supplies.

**Thank you to Ricoh for presenting us
with this exciting new award!**

We look forward to continuous improvement and are working diligently to prove ourselves yet again in 2025.

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